

limited WARRANTY

Rikett™ warrants its Rikett Quartz Flooring, (RQT), to be free from manufacturing defects for 1 year from the date of purchase. In addition, Rikett Quartz Flooring tiles are guaranteed to be free from wear through due to normal use in light industrial and commercial applications for 20 years from the date of sale. "Wear through" is defined as tile that has worn to the point that you can see through to the sub floor. Should the tiles experience wear through it is the owner's responsibility to contact the Company within 30 days of the discovery of the wear through defect. Failure to properly maintain the floor will void this warranty (see instructions).

This warranty does not cover dissatisfaction or problems due to:

- a)** improper installations and/or improper maintenance;
- b)** fading due to sunlight;
- c)** shading (color variation) of individual pieces due to natural quartz variations;
- d)** use of harsh and acidic chemicals and abrasive chemicals;
- e)** water spotting, harsh chemicals, petroleum adhesives or floor sealants or abuse;
- f)** color variation between samples and/or printed illustrations and actual product;
- g)** wear or product degradation resulting from unusual use, abuse or the installation environment.
- h)** excessive moisture, vapor, hydrostatic pressure, or alkali in concrete sub floors.
- i)** water damage, including water damage caused by flooding, standing water or leaking pipes and appliances.

The warranty is limited to the replacement of Rikett Quartz Flooring products which are shown to be defective. All other warranties are disclaimed and the owner/end-user agrees not to advance any claim for any other measure of damage or loss. Rikett Quartz Flooring shall not be liable for installation, disassembly, removal, disposal, return shipping, or other similar costs.

The warranty does not cover damage to the materials or installation during or after delivery due to: (a) exposure to solvents, acids, or other harmful chemicals; (b) acts of negligence, misuse, or willful or accidental external influences including, but not limited to, vandalism, riot, or acts of war, cuts, gouges, punctures, stains, scratches, sharp objects and the like, cigarette or other burning agents, or discoloration caused by adhesive, maintenance materials, or tracking residue from other surfaces, or any other improper misuse of, or neglect, or accident in connection with the product or damage to the floor from narrow tipped heels.

Rikett Quartz Flooring shall not be liable under this limited warranty whatsoever unless:

- The Company is notified in writing within thirty (30) days of any occurrence which might give rise to a claim;
- The owner/end-user has obtained written authorization from Rikett Quartz Flooring to make repairs which may affect the integrity of the materials;
- The Company is first permitted to inspect the allegedly defective product;
- The material is installed according to the written instructions provided by the Company and used only as intended by Rikett Quartz Flooring.

If, after inspection, Rikett Quartz Flooring determines that there has been a wear through defect in the product within the Twenty-year period described in the first paragraph, the liability of the Rikett Quartz Flooring and the remedy of the owner/end-user shall be limited, at the sole option of the Company to either: (a) *delivery of repair or replacement material for the impacted area, or (b) credit to be applied towards the purchase of new material.*

The value of either remedy shall be pro-rated upon the remaining months of unexpired warranty as determined by the manufacturer. The maximum pro-rated value of either remedy shall in no case exceed the original purchase price.

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LIMITATION OF WARRANTY:

1. THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, NOR ANY OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.
 2. RIKETT QUARTZ FLOORING SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES.
 3. THE REMEDIES STATED HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES FOR ANY CLAIM OR DAMAGES.
 4. NO AGENT OR REPRESENTATIVE OF RIKETT QUARTZ FLOORING HAS ANY EXPRESS OR IMPLIED AUTHORITY TO MAKE ANY REPRESENTATION, PROMISE OR GUARANTEE NOT STATED HEREIN.
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Disclaimers:

- Quartz as with any natural product can vary. Variations in color and tone are not a defect.
- Instructions have been prepared to assist purchasers of Rikett Quartz Flooring in the recommended installation procedure. The installation guidelines represent a typical installation work procedure and the information contained herein is believed to be reliable. However, every site is different and Rikett Quartz Flooring does not claim to have covered all possible installation circumstances in these instructions. Please contact a qualified and experienced flooring professional to assist with any particular installation procedure.
- Rikett Quartz Flooring materials are not to be used in any manner or for any purpose not expressly identified by the Company.

Contact us at:

<http://www.rikett.net> or 855-Rikett-7, (855-745-3887)